HOW TO OFFER REMOTE SUPPORT TO CLIENTS FROM YOUR IPHONE, IPAD OR IPOD TOUCH

ISL Light for iOS

Remote Desktop

1 DOWNLOAD
ISL Light from App Store.
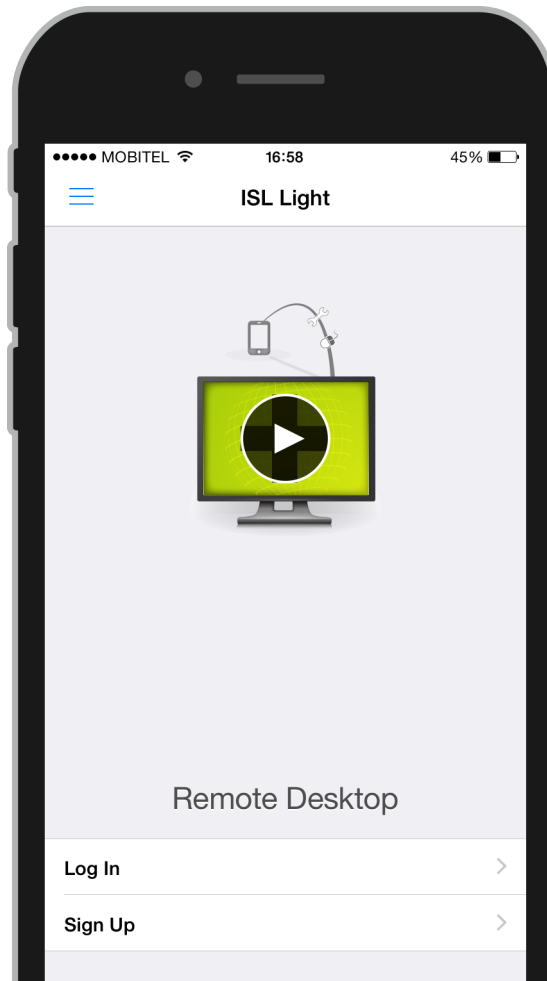
Available for Free

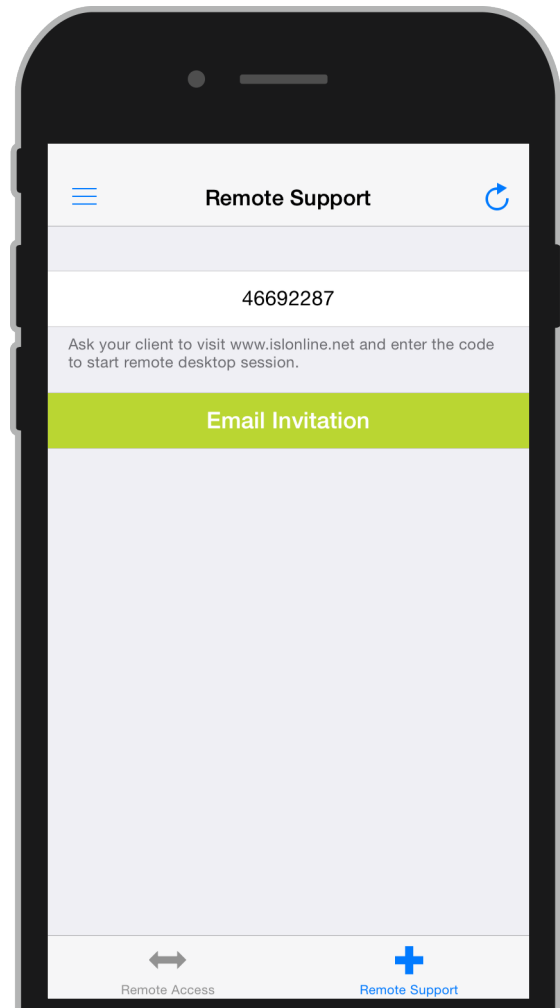Download on the App Store

2 SIGN UP / LOG IN

Create your ISL Online account and start the 15-day free trial.

3 CONNECT
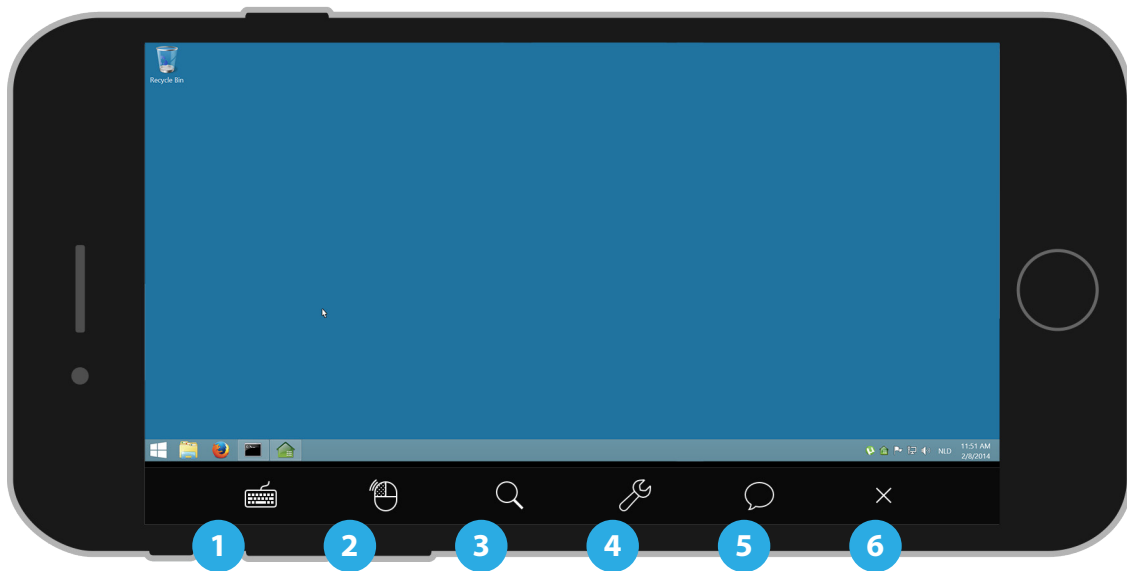
Open the ISL Light App on your device and login. Select the REMOTE SUPPORT tab and send an email invitation to your remote client.

Remote Support

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Ask your client to visit www.islonline.net and enter the code to start remote desktop session.

Email Invitation

Remote Access

Remote Support

4 SUPPORT

View remote desktop and offer your client assistance from your iPhone, iPad or iPod touch.

1 Keyboard   **3** Zoom/Monitor   **5** Chat

2 Right/Left Click   **4** Settings   **6** End Session