

Managed Private Cloud

YOUR PRIVATE SPACE IN THE CLOUD

Since 2003, ISL Online has been providing secure and reliable remote control software to businesses across all industries worldwide. With a choice of a cloud service or a self-hosted solution, ISL Online software is used to access and control computers or mobile devices to provide ad hoc technical support or to manage systems remotely.



MANAGED PRIVATE CLOUD (MPC)

MPC is a hybrid cloud remote desktop solution as it combines the benefits of cloud and self-hosted plans. MPC is provided to large companies as a cloud service hosted by ISL Online EXCLUSIVELY for a specific company in a public data center (AWS, etc.) or in a private data center (provided by the company).

MPC is a HA (High Availability) system based on cloud computing technologies (load balancing, geoDNS, fault-tolerance, distributed session roaming, etc.). It includes at least three (3) ISL Online servers and is fully scalable, meaning additional servers can be added in order to expand the capacity of the system and to comply with higher SLA requirements.

MPC is managed exclusively by ISL Online's system operators. The same tools, methods and procedures are used as for keeping ISL Online's public cloud up and running (99.95% uptime guaranteed). MPC users can enjoy all the benefits of cloud computing in a PRIVATE cloud, without investing in hardware nor human resources (sysops) for setting up, configuring, monitoring and maintaining the system.



MONTHLY PLANS

MPC-20	MPC-50	MPC-100
\$1,876	Contact Us	Contact Us
20 Simultaneous Sessions	50 Simultaneous Sessions	100 Simultaneous Sessions
Pay annually and save 17%		
Unlimited number of users and devices Desktop and mobile apps All upgrades and updates Cloud computing architecture 24/7 monitoring and remote management Premium support Customisation options All benefits of Self-Hosted solution		

CONFIGURATION OPTIONS

MPC can be configured to fully comply with corporate security policy and other internal requirements related to the remote desktop service. Some of the potential topics to be discussed on a project basis are listed below.

HTTPS Certificate	Generic / Own
Hosting (Data Center)	Public / Private
High Availability (HA)	Single DC / Multiple DC, Geographical Location, Access Rights
Connection Ports	80 / 443 / 7615
HTTP Public Key Pinning	Yes / No
RSA Keys	1024 / 2048 / 4096
Access Point Layout	Default / Custom
Two-Factor Authentication (2FA)	Phone, Email, Authentication Apps, FIDO U2F Security Keys by Yubico
User Authentication	Microsoft Active Directory, NetIQ eDirectory, OpenLDAP, RADIUS
Customization	Logo, Skin and Text Messages, User Interface Elements and Workflows, White Labelling (OEM)
Integration Options	ITSM, CRM, ERP, etc.
Other	Session Recording, Features Restriction, Logs and Accountability, Access Filters, etc.