

REMOTE DESKTOP SOFTWARE

BE EFFICIENT. SUPPORT REMOTELY.

Connect with your client in seconds. View the screen and control a remote computer or mobile device to provide on-demand IT support.



■ CROSS-PLATFORM REMOTE DESKTOP

Access and remotely control computers (Windows, Mac, Linux) and mobile devices.

■ MAXIMUM SECURITY

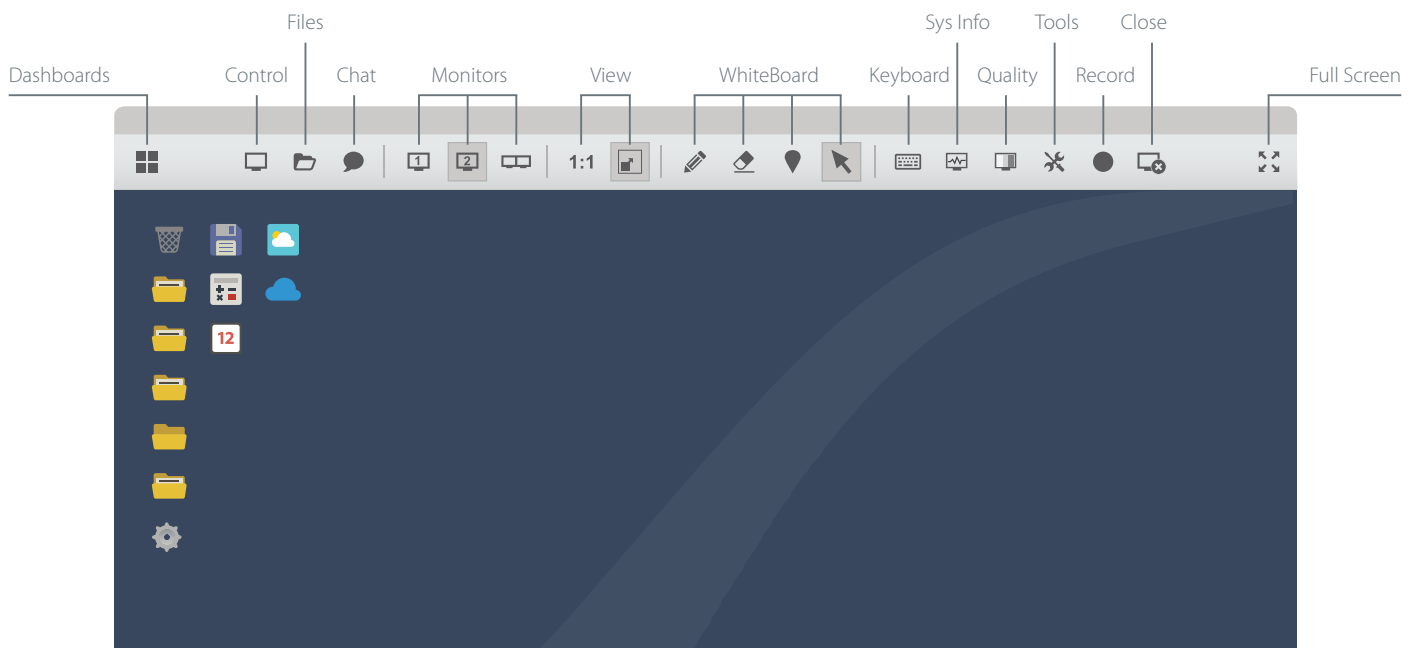
Industry-standard encryption technologies and two-factor authentication (2FA).

■ CLOUD OR SELF-HOSTED

Use remote support software as a service or get your own on-premises solution.

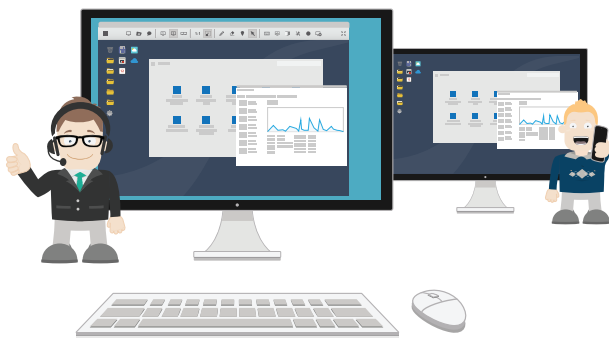
■ 99.95% UPTIME GUARANTEED

24/7 availability of the service provided by over 100 servers around the world.



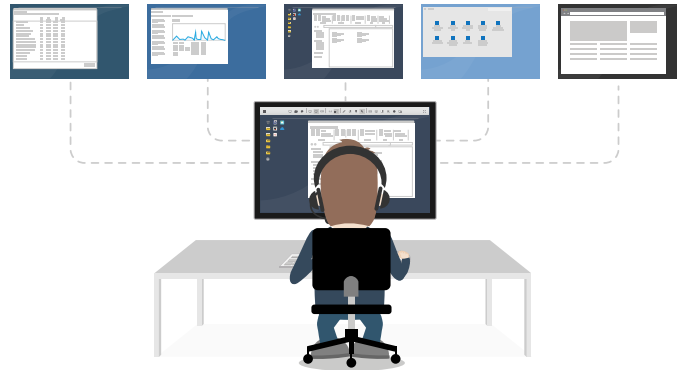
PROVIDE TECHNICAL SUPPORT

Ask your client to join a session by using a unique session code. Control computers or mobile devices to provide ad hoc technical support.



UNATTENDED REMOTE ACCESS

Set up permanent access to any Windows or Mac computer. Securely access and control a computer from your list to manage systems remotely.



UNLIMITED LICENSING

Unlimited Endpoints

You may run ISL Online software on an unlimited number of computers or mobile devices.

Unlimited Operators

One licence may be used by any number of IT professionals or help desk technicians within your organisation.

Unlimited Clients

You may connect to an unlimited number of clients to provide remote support.

Licensing

The ISL Online licence is priced per simultaneous session. The number of purchased licences defines the number of simultaneous sessions.

THOUSANDS OF HAPPY USERS

Including IT professionals and help desk technicians from small and medium-sized businesses and Fortune 500 companies. We are proud to be the No. 1 Remote Desktop provider in Japan and among the Top 5 worldwide.



“ We are very satisfied with the product we have chosen. The ISL Online remote support tool offers reliability, high speed and high quality screen sharing and session recording, while the product is extremely easy to use.”

Dietmar Elsler, Raiffeisen Online